



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.bcbsla.com/ogb by calling 1-800-392-4089.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	Network and Non-Network: Employee Only-\$1,250; Employee Plus One-\$2,500; Family-\$3,000 per Calendar Year	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the Common Medical Event chart for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. Network: Employee Only-\$3,250; Employee Plus One-\$6,500; Family of 3-\$9,000; Family of 4-\$11,000; Family of 5 or more-\$11,900 per Calendar Year. Non-Network: Employee Only-\$3,250; Employee Plus One-\$6,500; Family of 3-\$9,000; Family of 4-\$11,000; Family of 5 or more-\$11,900 per Calendar Year	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, Balance Billed Charges, and Health Care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The Common Medical Event chart describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. For a full listing of network providers, see www.bcbsla.com/ogb or call 1-800-392-4089.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the Common Medical Event chart for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the <u>specialist</u> you choose without permission from this plan.

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<p>Are there services this plan doesn't cover?</p>	<p>Yes.</p>	<p>Some of the services this plan doesn't cover are listed in Excluded Services & Other Covered Services. See your policy or plan document for additional information about excluded services.</p>
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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use Preferred **providers** by waiving or charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<p>If you visit a health care provider's office or clinic</p>	<p>Primary care visit to treat an injury or illness</p>	<p>20% coinsurance after deductible</p>	<p>30% coinsurance after deductible</p>	<p>None</p>
	<p>Specialist visit</p>	<p>20% coinsurance after deductible</p>	<p>30% coinsurance after deductible</p>	<p>None</p>
	<p>Other practitioner office visit</p>	<p>20% coinsurance after deductible</p>	<p>30% coinsurance after deductible</p>	<p>None</p>
	<p>Preventive care/screening</p>	<p>No Cost</p>	<p>0% of fee schedule amount; Plan Participant pays difference between billed amount and fee schedule amount.</p>	<p>Age and/or time restrictions apply</p>
<p>If you have a test</p>	<p>Diagnostic test (x-ray, blood work)</p>	<p>20% coinsurance after deductible</p>	<p>30% coinsurance after deductible</p>	<p>None</p>
	<p>Imaging (CT/PET scans, MRIs)</p>	<p>20% coinsurance after deductible</p>	<p>30% coinsurance after deductible</p>	<p>Must obtain authorization.</p>

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
<p>If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.bcbsla.com/ogb or by calling Customer Service at 1-800-392-4089.</p>	Generic Drugs	Retail & Mail-Order: \$10 copayment per 31 day supply after medical deductible	Retail & Mail-Order: \$10 copayment per 31 day supply after medical deductible	Retail-Up to a 31 day supply maximum; Mail Order-Up to a 93 day supply maximum; Select maintenance drugs are not subject to deductible, applicable copayments apply. Copayments – one for 31 day supply, two for 62 day supply and three for 93 day supply.
	Preferred Brand Drugs	Retail & Mail-Order: \$25 copayment per 31 day supply after medical deductible	Retail & Mail-Order: \$25 copayment per 31 day supply after medical deductible	If the Plan Participant chooses to purchase a brand-name drug for which an approved generic is available, the Plan Participant will pay the cost between the brand-name drug and the generic version, plus the brand-name copayment. Copayments – one for 31 day supply, two for 62 day supply and three for 93 day supply.
	Non-Preferred Brand Drugs	Retail & Mail-Order: \$50 copayment per 31 day supply after medical deductible	Retail & Mail-Order: \$50 copayment per 31 day supply after medical deductible	If the Plan Participant chooses to purchase a brand-name drug for which an approved generic is available, the Plan Participant will pay the cost between the brand-name drug and the generic version, plus the brand-name copayment. Copayments – one for 31 day supply, two for 62 day supply and three for 93 day supply.
	Specialty Drugs	Retail & Mail-Order: \$50 copayment per 31 day supply after medical deductible	Retail & Mail-Order: \$50 copayment per 31 day supply after medical deductible	Retail-Up and Mail Order limited to a 31 day supply maximum.
<p>If you have outpatient surgery</p>	Facility fee (e.g., ambulatory surgery center)	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization.
	Physician/surgeon fees	20% coinsurance after deductible	30% coinsurance after deductible	None

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STATE OF LOUISIANA OFFICE OF GROUP BENEFITS

Coverage Period: 09/30/2014-02/28/2015

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Active Employees | Plan Type: CDHP

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
If you need immediate medical attention	Emergency room services	20% coinsurance after deductible	20% coinsurance after deductible	None
	Emergency medical transportation	Ground Transportation & Air Ambulance: 20% coinsurance after deductible	Ground Transportation & Air Ambulance: 20% coinsurance after deductible	None
	Urgent care	20% coinsurance after deductible	30% coinsurance after deductible	None
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization.
	Physician/surgeon fee	20% coinsurance after deductible	30% coinsurance after deductible	None
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization for Intensive Outpatient Programs, Partial Hospitalization Programs, and services performed at Residential Treatment Centers.
	Mental/Behavioral health inpatient services	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization.
	Substance use disorder outpatient services	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization for Intensive Outpatient Programs, Partial Hospitalization Programs, and services performed at Residential Treatment Centers.
	Substance use disorder inpatient services	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization.

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If you are pregnant	Prenatal and postnatal care	20% coinsurance after deductible	30% coinsurance after deductible	None
	Delivery and all inpatient services	20% coinsurance after deductible	30% coinsurance after deductible	Authorization may be required if the mother's length of stay exceeds 48 or 96 hours following a vaginal or caesarean delivery, respectively.
If you need help recovering or have other special health needs	Home health care	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization. Services limited to 60 days per benefit period.
	Rehabilitation services	20% coinsurance after deductible	30% coinsurance after deductible	Physical & Occupational Therapy – Must obtain Authorization for additional visits over the limit of 50 visits combined per year. Services performed by Licensed Massage Therapists are not covered.
	Habilitation services	20% coinsurance after deductible	30% coinsurance after deductible	Physical & Occupational Therapy – Must obtain Authorization for additional visits over the limit of 50 visits combined per year. Services performed by Licensed Massage Therapists are not covered.
	Skilled nursing care	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization. Services limited to 90 days per benefit period.
	Durable medical equipment	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization for durable medical equipment greater than \$300 and Orthotic Devices.
	Hospice service	20% coinsurance after deductible	30% coinsurance after deductible	Must obtain authorization. Services limited to 180 visits per year.

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If your child needs dental or eye care	Eye exam	Not Covered	Not Covered	Routine Vision Screening – Preventive Care: In-Network – No Cost; Out-of-Network – 100% of Fee Schedule Amount. One per Benefit Period for Ages 0-21; Additional screenings subject to Deductible Amounts and Coinsurance percentages
	Glasses	Not Covered	Not Covered	Not Covered
	Dental check-up	Not Covered	Not Covered	Not Covered

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Bariatric Surgery
- Cosmetic Surgery
- Dental Care (Adult)
- Hearing Aids (Adult)
- Infertility Treatment
- Long-Term Care
- Private-Duty Nursing
- Routine Eye Care (Adult)
- Routine Foot Care (except for Diabetes)
- Weight Loss Programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic Care
- Oral Surgery for Impacted Teeth

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-392-4089. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: Blue Cross and BlueShield of Louisiana at 1-800-599-2583 or www.bcbsla.com OR the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$4,923
- Patient pays \$2,617

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Inpatient Medications	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,250
Co-pays	\$15
Coinsurance	\$1,202
Limits or exclusions	\$150
Total	\$2,617

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,404
- Patient pays \$1,996

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits	\$250
Procedures	\$450
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,250
Co-pays	\$360
Coinsurance	\$307
Limits or exclusions	\$79
Total	\$1,996

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance.

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